

IMAC SUPPORT

Installation, Movement & Changes

When you're looking to move your assets, install a new network, embark on an upgrade programme or roll out a new printer fleet, we're here to help manage the process...



Offering full IMAC (Installation Movement & Changes) support means you can call on NCM's experience to help you achieve a seamless service for new installations, hardware upgrade programmes, refresh and fleet roll-out. Less disruption, higher productivity, greater savings...

Case Study - Network Rail

Network Rail is a major printer maintenance and printer repair customer, with NCM handling 30 calls in a typical week.

When Network Rail were undertaking a large refurbishment programme in one of their current offices in Stratford, London, expanding into office space on the 9th floor, they called upon NCM to help move, install and commission their new printers.

Network Rail had invested in nine large format Hewlett Packard 750 printers, including finishers and cabinets for each printer which needed unpacking, constructing and moving to the 9th floor via two service lifts. NCM were invited, as their preferred partner, to perform a full IMAC and Install.

The project included the usual pre-incident site survey to produce a method statement for installation and RAMS doc for the HSE records.

The job was scheduled and managed by the NCM team from our offices (now located in Shrewsbury). Two on-site engineers carried out the installation of the printers and consumables including safecom machines (card readers for asset security). Our engineers liaised with the Network Rail administration team to integrate units on to the client's national network

On completion, we undertook an Environmental Audit to include the removal of existing equipment and packaging for disposal, providing the correct approved WEEE certification for the client's records.

To find out how NCM can help you if you're moving premises, upgrading hardware or rolling out a new printer fleet, maximising your return on investment and minimising disruption to your organisation, email us now at sales@ncmltd.co.uk or call us on **08000 928 001**



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